

# **Customer Story**

Consolidation and modernization of legacy and COTS decisioning technologies to one common

platform across business units

Decision Management adoption roadmap, migration planning, governance and a shared, robust and maintainable rule repository.

**Decision Management** 

Client

Challenge

Solution

**Results** 

**Financial Services** 



## **Client:** Financial Services

**Challenge:** Our client embarked upon a businesswide adoption of a common platform to support automated decisioning requirements. The following challenges were identified and served as motivation for the consolidation initiative:

- Three distinct lines of business were separated by functional silos that prohibited effective decision sharing with other areas of the company.
- Years of acquisitions led to many overlapping, under-performing decision-making applications.
- Duplicated business rules led to poor performance, precision and consistency across lines of business.
- Homegrown applications and platforms were becoming outdated and unable to facilitate effective response to changing business needs.
- Resolution of multiple data models to one universal object model.

#### Solution:

Consolidate and modernize decisioning tools and technologies to one common decisioning platform using FICO<sup>™</sup> Blaze Advisor.

The solution implemented service-orientation with Oracle Weblogic to enable sharing, reuse and effective communication between lines of business.

### **Results:**

TechBlue Decision Management experts worked closely with the core project teams to create strategies and roadmaps for the consolidation efforts including decision maintenance, business objectives and decision service sharing between lines of business.

Our team led the modernization of the legacy mortgage loan origination decisioning technology. Loan origination decisions were migrated to Blaze Advisor, and decision services were deployed and shared across lines of business.

#### **Technologies**

FICO™ Blaze Advisor, homegrown and COTS decisioning technologies, Oracle Weblogic

# About TechBlue

TechBlue is a consultative firm that delivers technology and strategic solutions that optimize operational performance. We excel at transforming organizations to be smarter, be faster and be better in dynamic and rapidly changing business environments.

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